



NCSD Water Conservation Program

Water Leak Repair Rebate

Program and Submittal Information

Northstar Community Services District (NCSD) began replacing aging meters and upgrading the registers in 2011. One feature of the new water meters is the ability to remotely detect water leaks on the customer-side of the water meter. NCSD has found that a significant number of our customers have leaks on water or irrigation piping and/or fixtures. Water leaks can be very costly if not repaired. The Water Leak Repair Rebate is intended to help customers offset the cost of locating and repairing leaks that require the services of a licensed professional by offering a rebate of up to \$100.

APPLICATION PROCESS

- 1) Complete the Water Leak Repair Rebate application with a signature.
- 2) Supply the dated sales receipt issued by the licensed contractor/plumber for the repair of the leak.
- 3) The above rebate materials can be submitted:
 - Via email. Please submit the rebate application and TTSD sales receipt as attachments to customerservice@northstarcsd.org
 - In person or by mail at:
Northstar Community Services District
Attn: Water Leak Repair Rebate
900 Northstar Drive
Truckee, California 96161

After verification of account holder's name and/or service address, refund checks will be processed within 30-days, and mailed to the mailing address on account, unless a different payee or mailing address is requested on the rebate application.

PROGRAM RULES AND REQUIREMENTS

- Applicant must be a NCSD water customer.
- Not valid for new construction projects.
- One rebate per NCSD account per year.
- Rebate not to exceed the cost of repair.
- NCSD disclaims all liability from taxes incurred or any property damage or loss that may arise because of the applicant's or contractor's participation in this program.
- This rebate offer may be discontinued at any time by the NCSD.
- Applicant allows verification of repair by an authorized NCSD representative.
- Program rebate is available on a first come – first serve basis until annual budget allotment is exhausted.



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Water Leak Repair Rebate Application Form

To qualify for this program, the applicant must be a NCSD water customer, and the repair must be conducted by a licensed contractor and participant must have an active water account with NCSD. The customer must complete the below information and have the form verified and signed by NCSD staff.

CUSTOMER INFORMATION (TO BE COMPLETED BY CUSTOMER)

Applicant Name:	NCSD Account #:
Service Address:	Date of Repair:
Mailing Address:	
Phone Number:	E-mail Address:

By signing this form, I acknowledge that I have read, understand, and agree to all Terms and Conditions for this program. I agree, if requested, to allow a District representative to inspect the installed clothes washer.

_____	_____
Customer Signature	Date

NCSD OFFICE VERIFICATION (TO BE COMPLETED BY NCSD OFFICE STAFF)

Licensed Contractor Name:		
Receipt from a Licensed Contractor:	Yes	No
Date Received:		
Staff Verification:	Yes	No
Approved	Rejected	Rebate Amount:

_____	_____
NCSD Authorized Signature	Date